



- Leadership and Management Training •
- Multi-Unit Systems • Manager & Supervisor Hiring, Training and Development • Training and Coaching Skills •

## OPERATOR

- Front line (50%)
- Operational Tasks (15%)
- Front line team management and supervision (15%)
- Front line Hiring (5%)
- Front line training (5%)
- Marketing (5%)
- Finances (5%)

**“Is your business treading water?”**

- No time for family
- Can't get ahead
- High turnover
- Filling shifts
- Not making enough money
- Have to do everything yourself
- Constant stress
- Can't find good people

## OWNER

- Management Coaching & Accountability (25%)
- Management Recruitment & Training (20%)
- Administrative work (20%)
- Marketing (10%)
- Finances (10%)
- Vision and Goal Setting (5%)
- Strategic Planning (5%)
- Front Line Service & Front Line Execution (5%)

**We turn franchise operators into multi-unit owners.**